

HIGH TECHNOLOGY THEFT APPREHENSION & PROSECUTION PROGRAM PROGRESS REPORT

California Emergency Management Agency
Law Enforcement and Victim Services Division
CRIME SUPPRESSION SECTION
3650 Schriever Avenue
Mather, CA 95655
Fax (916) 323-1756

Following the instructions, please provide the information as indicated. **SUBMIT ONE (1) ORIGINAL AND ONE (1) COPY TO THE ABOVE ADDRESS.**

1. Project Title	Identity Theft and High Tech	2. Grant Award #	HT08090430
3. Recipient	Santa Clara County DA Office	4. Grant Period	7/1/2009 – 6/30/2010
5. Address	70 W. Hedding St. San Jose, CA 95110	6. Report Period	7/1/2009 – 9/30/2009
7. Report prepared by	Lt. David Hendrickson	8. Title	Project Director (Relationship to Project)
9. Telephone Number	408-282-2425		

PROGRESS REPORT

- ☒ 1st Progress Report: Narrative/Statistical report covering the first 3 months of the grant period **(Due 10/31/08)**
☐ 2nd Progress Report: Narrative/Statistical report covering the first 6 months of the grant period **(Due 01/30/09)**
☐ 3rd Progress Report: Narrative/Statistical report covering the first 9 months of the grant period **(Due 04/30/09)**
☐ Final Progress Report: Narrative and statistical report covering entire grant period **(Due 08/1/09)**

BUDGET

1. Total grant award:	\$ 3,526,116.00
2. Total funds expended to date:	\$ 1,697,049.00
3. Items encumbered but not paid for:	\$ 138,711.00
4. Total grant balance:	\$ 1,690,356.00
5. Month of most recently submitted Report of Expenditures	10/2009

Are grant funds being expended in accordance with the Grant Award Agreement? ☒ YES ☐ NO
If no, explain in the narrative section of this report.

I CERTIFY THAT THIS REPORT IS ACCURATE AND IN ACCORDANCE WITH THE OFFICE OF EMERGENCY SERVICES POLICIES AND PROCEDURES.

Project Director

10/28/2009

Signature

Title

Date

Cal EMA Program Specialist's Comments (For Cal EMA use only):

☐ Approved ☐ Disapproved

Signature of Program Specialist

Date

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This Progress Report reflects and addresses both the High Technology Apprehension Grant and the Identify Theft Grant. The report does distinguish between the two grants where necessary.

PERSONNEL

Positions Authorized in Grant Award Agreement:

Name of Staff	<u>Position</u>	<u>Duties</u>	Full-Time Equivalency (% of FTE)
Lt. David Hendrickson	Project Director	Manager/ Administrator	100
Sgt. Mike Mattocks	Operations Manager	Lead Supervisor	100
Sgt. Kenneth Miller	Team Supervisor	Supervision/Investigator	100
Sgt. Ken Taylor	Team Supervisor	Supervision/Investigator	100
Sgt Drew Vasquez	Investigator	Criminal Investigations	100
Rick Babwin	Investigator	Criminal Investigations	100
Brian Randall	Investigator	Criminal Investigations	100
Matt Broad	Investigator	Criminal Investigations	100
David Hewitt	Investigator	Criminal Investigations	100
Josh McFall	Investigator	Criminal Investigations	100
Wendy Espinoza	Investigator	Criminal Investigations	100
Al Corona	Investigator	Criminal Investigations	100
Ray Hernandez	Investigator	Criminal Investigations	100
Dan Clark	Investigator	Criminal Investigations	100
Marshall Norton	Investigator	Criminal Investigations	100
Terrell Coleman	Investigator	Criminal Investigations	100
Walter Rosales	Investigator	Criminal Investigations	100
USSS Tom Daurelio	Investigator	Criminal Investigations	50
USSS Paul Grimm	Investigator	Criminal Investigations	50
USPS Brian Codianne	Investigator	Criminal Investigations	50
SMDDA Chris Feasel	Deputy District Attorney	Legal/Prosecution	50
DAG Ralph Sivilla	Deputy Attorney General	Legal/Prosecution	50
ACDDA Mark Jackson	Deputy District Attorney	Legal/Prosecution	50
CFE Gregg Yoshioka	Criminalist	Computer Forensics	100
SCCDDA Tom Flattery	Deputy District Attorney	Legal/Prosecution	100
SCCDDA Bryan Slater	Deputy District Attorney	Legal/Prosecution	75
SCCSDA Scott Tsui	Supervising DA	Legal/Prosecution	50
Aileen Uytingco	Management Analyst	Office Manager	100
Jennifer Yu	Accountant	Bookkeeping	30
Celia Wu	Accountant	Bookkeeping	30
CFE Gregg Yoshioka	Criminalist	Computer Forensics	100

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- | | | | |
|--|------------------------------|--|------------------------|
| 1. Have there been any delays in hiring project personnel? | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO | If YES, explain below. |
| 2. Are there any personnel issues which may affect the project objectives? | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO | If YES, explain below. |
| 3. Have any of the job duties, as detailed in the Grant Award, changed? | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO | If YES, explain below |

EQUIPMENT

<u>Equipment</u>	<u>Cost</u>	<u>Date Ordered/Received</u>
1. <u>Blackberry 8830</u>	<u>\$192.89</u>	<u>7-2-09 / 7-29-09</u>
2. <u>Blackhawk Dynamic Entry Special Ops Entry Ram</u>	<u>\$284.99</u>	<u>9-17-09 / 10-09</u>
3. <u>Blackhawk Spark Arrestor Non-Conductive Hallagan Tool</u>	<u>\$172.89</u>	<u>9-17-09 / 10-09</u>
4. _____	_____	_____
5. _____	_____	_____
6. _____	_____	_____

(List equipment purchases for the entire grant period.)

Does your Grant Award allow equipment purchases? ☒ YES ☐ NO If yes, detail below:

- The project's source documentation designed to track the project's statistical information.**

All project investigative reports and any other reportable statistics are recorded in a Microsoft Access database. Project investigators record case summary information in the database and provide statistical data to the project's management analyst. This data provides the basis for project statistical data.

Regarding the DOJ Database program, I have personally had discussions with Project Director KC Nunn regarding viability of the system as a whole for the task forces. She has been very helpful and committed to creating a quality program and service that has encouraged me to take on the task of working with Melissa Carey (Department Of Justice, Staff Information Systems Analyst) to organize the five task forces into a DOJ Database Workgroup. Our first meeting was in June of 2009 where Ms. Carey and her staff established the foundation of the system as it is used today and assisted me in identifying tasks for all the groups to be accomplished before the next conference in December of 2009. I am extremely grateful for Project Director Nunn's interest and commitment, as well as Systems Analyst Carey and her staff for their hard work and fortitude to get the job done. The database will become the first Records Management System (RMS) and evidence records system for REACT since the task force conception ten years ago.

- Any anticipated areas that may need to be modified, (i.e., budget changes due to staff changes, equipment changes, or modification to program objectives).**

Historically, budget cycle 2008-2009 began with a 10% reduction in funding. We initiated the

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new budget cycle of 2009-2010 with an additional 6% reduction in funding. Due to these reductions, REACT cancelled renewing the current lease to house our evidence; froze two of our investigative positions; and reduced each participatory agency salary reimbursement by 10%.

- **Discuss the project's progress to date.**

The first quarter of the 2009/2010 fiscal period has been less volatile now that our fiscal concerns have settled for the present; not to underscore that a financial revenue stream will need to be identified by the end of the budget period of 2010/2011. This remains to be the highest concern on the longevity of the five task forces in this state. I have exhausted all avenues of cost-cutting with our present budget where I am out of options without significantly affecting the functionality of REACT.

I have served this passed year as the Vice President with our local chapter (Silicon Valley Chapter) of the High Technology Criminal Investigators Association. REACT has been an active participant with the organization through networking, training, direction, and furtherance of issues and investigations that have come to the attention of industry in the Bay Area. The Silicon Valley Chapter with George Cramer (Palm, Inc.) as the President has done an outstanding job at integrating and assisting law enforcement with issues directed toward the high tech industry.

TFA/SGT Miller has been representing REACT in a joint effort to create a database of stolen circuit card equipment. The information will be accessed via a password protected website. Its purpose is twofold: 1) to allow one centralized database where members of law enforcement or industry can deposit serial numbers and case data for lost/stolen circuit card products; 2) to allow registered members (resellers) of the world wide "Network Equipment Grey Market" to access the data and be capable, for the first time, to check product serial numbers to see if they are reported lost/stolen. This is a joint effort between industry and law enforcement (US & UK) with participants from REACT, NCFTA (National Cyber Forensics & Training Alliance), U.S. Department of Homeland Security, SOCA (Serious Organized Crime Agency), Verizon, Juniper, Cisco, Nortel, AT&T, & Sprint. A functioning version of the website is up and running with lost/stolen data being uploaded. The group hopes to announce its creation to the grey market resellers in the next couple of months.

Please complete the statistical report table for Objectives #1, #2, and #3. Use additional pages to provide any additional narrative to report your accomplishments as projected in your application.

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Objective #1: To investigate, apprehend, and prosecute criminal organizations, networks, and groups of individual engaged in the following activities: (The project should list the applicable high technology crimes as defined by California Penal Code § 13848 in which the task force focus is engaged.)

Objective #2: To apprehend and prosecute individuals and groups engaged in the unlawful access, destruction, or unauthorized entry into and use of private, corporate, or government computers and networks, including wireless and wireline communication networks and law enforcement dispatch systems, and the theft, interception, manipulation, destruction, and unauthorized disclosure of data stored within those computers.

Objective #3: To apprehend and prosecute individuals as groups engaged in the theft of trade secrets.

Reporting Definitions:

On the next page is a table for reporting statistical information. Reporting definitions are as follows:

- Number of High Tech Crime Cases Investigated: Defined as the number of defendants charged with a high technology crime case.
- Number of Arrests: Defined as number of suspects arrested.
- Number of High Tech Crime Cases Filed: Defined as the number of defendants investigated for committing high technology crimes.
- Number of Convictions: Defined as a defendant(s) in one case convicted of one or more charges. If more than one defendant on one case, each defendant that is convicted will be reported.
- Number of Victims involved in Cases Filed: Counting each victim once whether victimized once or multiple times by the suspect in the individual case.
- Total Monetary Loss of Victims: The total aggregate monetary loss suffered by the victims, (from the cases filed) including individuals, associations, institutions, corporations, and other relevant public entities, according to the number of cases filed, investigations, prosecutions, and convictions obtained as a result of the high technology crime cases filed and those under active investigation.

a) Significant Cases (Q1 FY09/10 (7/01/09-9/30/09))

ID Theft

09-2011

Defendant had made purchases for jewelry in the amount of \$9300 at a jewelry store using the credit cards and identification of one of the victims without her consent. The store employee indicated that he processed several credit card numbers for the Defendant's purchase that were declined until one authorized. The Defendant signed the name of the victim and left. The

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store employee then called the police and provided a description of the Defendant. She was subsequently arrested as she was observed by police officers leaving the area. Further investigations since the filing have revealed that the Defendant has used other identities to make large purchases. She is also a suspect in another REACT on-going investigation.

09-1969

This is a credit card skimming case at a Round Table Restaurant. Initial loss estimate is over \$13,000.00. This investigation is on-going.

09-1972

Unknown suspect utilized Victim's identity to fraudulently access her Wells Fargo checking account, deposited fraudulent checks, and withdraw money. Damages currently exceed \$40,000.00. This investigation is on-going.

09-1994

Suspect is a student at DeAnza / Foothill College and has been ordering textbooks for courses he is enrolled in using stolen credit cards. Suspect has the books delivered to neighboring houses in Mountain View and is known to wait for the delivery then retrieve the books. The stolen credit card numbers are out of Canada and Germany. Surveillance was established and an eventual arrest was made of the suspect by REACT.

High Tech

09-1947

Suspect uses victim's photo and name to open a Yahoo email address and create a Facebook account. Suspect is angry over having been fired from his employment by victim. Suspect admitted to the crime and was later arrested.

09-1952

The suspect is a former Target employee who allowed others to use fraudulent credit cards to make gift card purchases. The suspect is on video redeeming the cards in a Target store in Hayward. Suspect was interviewed and denied any crime involvement. Initial loss estimate is \$20,000.00. This case is still under investigation.

09-1953

An undercover REACT detective purchased counterfeit Adobe software for \$50. The retail value of the materials is \$2500. A search warrant was issued and REACT took the suspect into custody and searched his residence. Items of an evidentiary value were located and collected by REACT agents. The suspect was arrested and has been charged. Initial loss estimate is \$10,000.00

09-1956

A Fedex Security Officer reports that since about February 2009, an unknown employee has been stealing Apple and HP brand laptops from one of their routing facilities. The packages are scanned as they arrive at the site but disappear before reaching their outbound trucks, typically between 0745-0800 a.m. The Fedex officer has possible suspect(s) in mind. Fedex has reimbursed Apple and HP only \$100 per instance, so both Fedex and (Apple/HP) are out

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the cost of the items. They believe the amount is more than \$20K and more than 25 laptops. Fedex's investigation has revealed that at least two of the laptops have been registered, one in Richmond, CA. and the other in San Jose, Ca. Apple will not release the registration data without court order. Initial loss estimate is \$20,000.00. This case is still under investigation.

09-1968

An individual and Citibank became the victims of 487 (a) PC and 502(c) (1) PC when a suspect gained illegal access to the individual's Citibank checking account and managed to set up an online Chase Epay debit from his Citibank checking account in which the suspect managed to successfully conduct 43 online Chase Epay deductions between November 2008 and May 2009, for a total loss of \$12,710.35. Investigation referred to the REACT Task Force for follow up. This investigation is on-going.

09-1979

Victim contacts suspect via Yahoo! Autos regarding a Chevrolet Corvette for sale. Suspect agrees to sell the car for \$37,400.00 to be paid via bank transfer. Victim pays the requested amount but fails to receive the vehicle on the appointed date. Follow up e-mails and phone calls to the suspect go unanswered. This investigation is on-going.

09-1993

An Apple investigator reported that an Apple employee has been stealing Apple computers and reselling them online via eBay. The employee was interviewed by the Apple investigator and admitted to the thefts. Initial loss estimate is \$104,000.00. This investigation is on-going.

REACT Case Statistics for Quarter 4 7/1/2009 – 9/30/2009 (pertaining to both ID Theft and High Tech cases) are listed in the matrix below.

REACT Case Statistics Q1 FY09-10 (7/1/2009 – 9/30/2009)							
Grant	New Cases	*# of Victims	**\$ loss	Arrests	Charges Filed	Convictions	Forensic Exams
High Tech	23	29	\$1,143,910.00	5	6	2	15
ID Theft	34	37+	\$ 169,678.00	13	2	8	25
Total	57	66+	\$1,313,588.00	18	8	10	40

**Estimated- at the time of reporting the exact number of victims may not have been available. A number of cases indicated 'numerous' or 'multiple.'*

*** Dollar loss is based on the initial estimate by the victim at the time of reporting. Dollar losses on each case may increase or decrease at the time the case is closed.*

Note: Convictions include 'Convictions;' 'Guilty Pleas.'

Forensics: # represents each piece of equipment examined, not the # of cases.

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Complete this statistical report for the reporting period of 7/1/2009 through 9/30/2009
The statistics are cumulative for the period of this grant. Add any categories not listed on chart under "Item I, Other." Definitions for each column provided below table.

Types of Crimes Committed During Reporting Period	# of HT crimes cases investigated	# of Arrests	# of HT Cases Filed	# of Convictions	# of victims in cases filed	Total Monetary Loss to Victims
1. Unlawful Access/Intrusion						
A. Private Individual	4				6	\$22,510.35
Corporate	2				3	
A. Government						
2. Money Laundering						
A. Electronic Bank Transfers						
3. Theft						
A. Check						
A. Credit Card Fraud	3		1		4	\$24,200.00
B. Auction/Internet Fraud	2	1			8+	\$103,744.00
B. Telephone Calling Codes						
C. Telecommunication Service						
D. Wireless Communication Service						
E. Cable Television Services						
F. Cable Boxes						
G. Trade Secrets						
ity	64	13	2	8	255	\$626,090.79
C. Computer Components						
Technology Products/Components	8				9	\$1,792,000.00
4. Piracy						
B. Software	8	1	2	2	8	\$125,800.00
A. Music						
B. Movie						
5. Remarking/Counterfeiting						
B. Computer Hardware						
6. Manufacturing/Counterfeiting						
D. Checks						
E. Social Security Cards						
F. Driver's License						
7. Child Exploitation						
8. Computer Forensic Exams (Not related to above cases)						
9. Other (Specify)						
	33	3	3	0	88	\$2,170,938.81

**The data in these columns are taken from the aggregate number of cases investigated during the first quarter of fiscal year 2009/2010, which may include cases that were opened during a previous quarter.

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Objective #4: To investigate and prosecute high technology crime cases requiring coordination between regional task forces and local, state, federal, and international law enforcement agencies.

Provide narrative of coordination efforts as projected in your application and specify if coordination resulted in the recording of information in the above statistical reporting table.

REACT Assist Statistics Q4 FY 2009/2010 (7/1/2009 - 9/30/2009)				
TFA	Date	Type	Agency/Company/Citizen	Summary
Clark, D	7/1/2009	Law Enforcement	Fremont Police Department	Outside assist w/ DOJ software recovery 090626029
Miller, B	7/1/2009	Industry	Chris Stone of NHR	Chris Stone requested assistance determining if two Cisco product serial numbers were stolen. Investigation via Jason Sousley determined they were both stolen and being offered for sale by Barnes Magna of Bluetech Inc.
Miller, B	7/9/2009	Law Enforcement	DMV Investigations	Assisted on an email search warrant
Espinoza, W	7/9/2009	Law Enforcement	Atherton Police Department	Assisted with search warrant service
Broad, M	7/15/2009	Law Enforcement	Det. Ben Hand - San Mateo County Sheriff's Office	Reviewed 530.5 documentation and advised on meaning/origin
Broad, M	7/16/2009	Law Enforcement	South San Francisco Police Department	Requested assistance with searching computer. Advice provided.
McFall, J	7/20/2009	Law Enforcement	Det. Ben Hand - San Mateo County Sheriff's Office	Assist with wipe of flash card containing contraband
McFall, J	7/28/2009	Industry	Rick Loudon / Teksavers	Louden contacted TFA Miller and requested help with a Cisco product serial number. He explained that it was confiscated by the FBI and was trying to get information. TFA Miller referred him back to an FBI contact since Miller does not have a "need to know" about that case.
Miller, B	8/6/2009	Law Enforcement	Dave Maris/Federal Police of Belgium	TFA Miller received information from Maris about a burglary that occurred at IBBT Company in Belgium. TFA Miller broadcast the four known serial numbers of Cisco products to his coop network.
Miller, B	8/7/2009	Industry	Katie Goodall / Gocomsystems (UK)	In response to the broadcast the day prior, Goodall contacted TFA Miller with information about two of the Cisco serial numbers.
Rosales, W	8/11/2009	Law Enforcement	San Mateo PD	TFA Rosales met with SMPD Officer Elizabeth Conceicao to assist and provide advice with credit card fraud case. TFA also referred to a new confidential informant.
Broad, M	8/11/2009	Law Enforcement	Cargo Theft Task Force	Assistance with IP address in relation to ongoing investigation
McFall, J	8/12/2009	Law Enforcement	Pacifica PD	Assisted w/ identifying Craigslist scam and out of country suspect.
Broad, M	8/19/2009	Law Enforcement	Redwood City Police Department	Gave advice on 502 PC case and direction

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Broad, M	8/19/2009	Law Enforcement	State Parks	Attempt to recover HDD contents.
Rosales, W	8/20/2009	Law Enforcement	Millbrae PD	Assisted with technical assistance, which TFA Rosales will complete a search warrant for two cell phones in September and image himself at SVRCFL.
Clark, D	8/20/2009	Law Enforcement	Fremont Police Department	Assisted with surveillance on suspect (Vineyard)
Clark, D	8/21/2009	Law Enforcement	Fremont Police Department	Assisted with surveillance on suspect (Vineyard)
Clark, D	7/1/2009	Law Enforcement	Fremont Police Department	Outside assist w/ DOJ software recovery 090626029
Miller, B	7/1/2009	Industry	Chris Stone of NHR	Chris Stone requested assistance determining if two Cisco product serial numbers were stolen. Investigation via Jason Sousley determined they were both stolen and being offered for sale by Barnes Magna of Bluetech Inc.
Miller, B	8/28/2009	Law Enforcement	Det. Roberson / LAPD	TFA Miller provided Roberson w/ instructions to contact the DOJ Command Center in order to correct the CII record for case 09-1957. LAPD booked suspect Samuel Garcia using the ID Theft victim's information, thus generating an arrest record in the victim's name.
Rosales, W	9/10/2009	Law Enforcement	Millbrae PD	Completed search warrant to conduct extraction of data for 2 recovered cell phones for MPD case#2009-01485.
Broad, M	9/10/2009	Law Enforcement	DDA Jennifer Owe-San Mateo County	Assist with Microsoft contact, search warrant language, Military issue
Broad, M	9/14/2009	Law Enforcement	Palo Alto PD - Brian Phillip	Assist with case direction
Clark, D	9/16/2009	Law Enforcement	Fremont Police Department	Outside assist and supplemental report for FPD 090909034
Miller, B	9/16/2009	Industry	James Bastin / Sytecglobal.com	Bastin requested help verifying some Nortel equipment being offered by AHTEch. He was referred to Nortel as we do not have visibility or an active contact.
Yoshioka, G	9/17/2009	Law Enforcement	Placer County Sheriff's Office	Advised Placer Co. SO detective conducting search warrant in Santa Clara Co. Advised on the shutdown of LINUX systems and the caveats of hard vs. normal shutdown methods.
Rosales, W	9/23/2009	Law Enforcement	Millbrae PD	Conducted extraction of data from 2 recovered cell phones in regards to MPD case#2009-01485, which was conducted at SVRCFL, with the use of the Cellabrite machine/software
Miller, B	9/24/2009	Industry	Phil Gelnister / Cisco-UK	Glenister requested help locating a Law Enforcement contact for the Virgin Media theft (2008 UK) and the Watford Hertfordshire violent

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				robbery cases. The matters ere researched and LEO contact information was given.
McFall, J	9/25/2009	Industry	Oracle	Conference re: potential case. Advice given re: criminal investigation options.
Miller, B	9/28/2009	Law Enforcement	Dave Maris/Federal Police of Belgium	Maris requested help determining if several Cisco product serial numbers were stolen. The numbers were researched and determined stolen from multiple thefts in the the UK.
Rosales, W	9/29/2009	Law Enforcement	San Mateo PD	Met with SMPD Officer Elizabeth Conceicao to assist and provide advice with credit card fraud SMPD case 09-0513-040.

Objective #5: To conduct training of public and private individuals and groups external to the task force personnel with the intent of identifying potential high technology crime threats, as well as train other law enforcement personnel in the identification and subsequent handling of suspected high technology crimes.

TRAINING: List any high technology crime or forensic computer training attended during this period, training provided by your task force to other law enforcement agencies, or training presented to the public or to community groups. (Report all training from the beginning of the grant period to current report submission.)

TOPIC	DATE	LOCATION	# TRAINED	AGENCY TRAINED
Search Warrant Entry Methods	8/18/09	Santa Clara, CA	15	DA's Office
High Tech Crimes	9/30/09	Fremont, CA	1	Fremont PD
Netflix Investigations	7/29/09	Santa Clara, CA	8	REACT
Introduction to Wireshark Analyzer	7/7/09	Santa Clara, CA	1	REACT
EnCase Forensic I	8/21/09	Pasadena, CA	1	REACT
HTCIA Conference	8/23-8/26/09	South Lake Tahoe, CA	6	REACT
ID Theft Presentation	7/15/09	Fremont, CA	40	First United Services Credit Union
ID Theft Presentation	8/12/09	Fremont, CA	40	City of Fremont

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Objective #6: To establish a local steering committee comprised of representatives from participating agencies, local high technology industry, and other interested parties. The steering committee shall, at a minimum, meet quarterly to review task force activities, and provide advice, recommendations, strategic input and direction for task force consideration.

Number of steering committee meetings held during this reporting period.

Due to the budget crisis, no meetings were held during the 4th quarter.

A. AGENCIES: List the agencies that are currently participating in your High Technology Task Force. If the agency is a new addition since the last report, annotate with an asterisk (*).

Agency	Contact	Address	Phone
Santa Clara County District Attorney	Dolores Carr, District Attorney	70 West Hedding St. San Jose CA 95110	(408) 792-2855
San Jose Police Department	Robert Davis, Chief of Police	201 W Mission Street San Jose, CA 95110	(408) 277 - 4212
Fremont Police Department	Craig Steckler, Chief of Police	2000 Stevenson Blvd. Fremont, CA 94538	(510) 790-6800
Santa Clara County Sheriff's Department	Laurie Smith, Sheriff	55 West Younger Ave. San Jose, California 95110	(408) 808-4900
San Mateo County Sheriff's Office	Greg Munks, Sheriff	400 County Center Redwood City, CA 94063	(650) 599-1664
California Highway Patrol	Cathy Wayne, Captain	2020 Junction Avenue San Jose, CA 95131	(408) 467-5400
Mountain View Police Department	Scott Vermeer, Chief	1000 Villa Street Mountain View, CA 94041	(650) 903-6344
Millbrae Police Department	Thomas Hitchcock, Chief	581 Magnolia Avenue Millbrae, CA 94030	(650) 259-2300
Pacifica Police Department	James Saunders, Chief	2075 Coast Hwy Pacifica, CA 94044	(650) 738-7314
Alameda County, District Attorney's Office	Tom Orloff, District Attorney	1225 Fallon Street, Room 900 Oakland, CA 94612	(510) 272-6222
San Francisco County District Attorney's Office	Conrad Del Rosario, District Attorney	850 Bryant Street, Room 322 San Francisco, CA 94103	(415) 553-1751
California Office of the Attorney General	Mark Geiger, Senior Deputy Attorney General	P.O. Box 944255 Sacramento, CA 94244-2550	(916) 322-3360
United States Secret Service	Charles White ATSAIC	345 Spear Street San Francisco, CA 94105	(415) 744-9026
San Mateo County District Attorney	Chris Feasel	400 County Center, 3rd. Floor Redwood City, California 94063	(650) 363-4784
Department of Motor Vehicles	Lisa Martinez	5 Thomas Mellon Circle, Ste 5 San Francisco	(415) 330-6477

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HIGH TECHNOLOGY CRIME TRENDS: Provide a narrative of any emerging high technology crime trends during this reporting period. (E.g. new criminal enterprises or networks; case law; new investigative/enforcement resources or partnerships; or unmet needs).

The ongoing fraud of illegally loading Gift Cards, the swiping of credit cards in restaurants and the manufacturing of credit cards are still among the crime trends.

The continuing trend of suspects ordering items with stolen credit card numbers and having them shipped to third party locations. The suspect then either intercepts the package or ships them onto a final destination. These cases are referred to as 'reshipping' cases.